

How to Install the SentriKey[™] Real Estate App



- 1. Launch the App Store on your iPhone or iPad.
- 2. Search for "SentriKey Real Estate".
- 3. Tap SentriKey Real Estate and press "GET"
- When the installation is done, press "Open" button, or locate the SentriKey Real Estate app on your iPhone.
- 5. Once the app has launched, the SentriKey login screen will be displayed
- Enter your SentriKey ID and Password SentriKey ID – XXXXX-HBR (HBR 5 digit member# or Matrix MLS#) Password – (Could be your Matrix MLS password) Call 732-3000 for assistance.
- 7. Then press "Log in"
- 8. Follow the prompts on your screen





- 1. Launch the Google Play store on your Android device(s).
- 2. Search for "SentriKey Real Estate".
- 3. Tap SentriKey Real Estate and press "Install"
- When the installation is done, press "Open" button, or locate the SentriKey Real Estate app on your Android.
- 5. Once the app has launched, the SentriKey login screen will be displayed
- Enter your SentriKey ID and Password SentriKey ID – XXXXX-HBR (HBR 5 digit member# or Matrix MLS#) Password – (Could be your Matrix MLS password) Call 732-3000 for assistance.
- 7. Then press "Log in"
- 8. Follow the prompts on your screen

How to Access a SentriLock Lockbox



Bluetooth Lockboxes (White box)

- 1. To access the Bluetooth Box, enable Bluetooth on your phone.
- 2. Launch the SentriKey App and log in
- 3. At home screen (example on left), push the "ENT" button on the lockbox.
- 4. The app will connect via bluetooth
- 5. Enter PIN, Touch ID or Facial Recognition.
- 6. Key door will open

Dark Blue Boxes

- 1. To access the lockbox, press "View Nearby Properties" button
- 2. On the next screen, enter serial number located on the lockbox (top or side) in search field and press "Search"
- 3. Enter PIN, Touch ID or Facial Recognition.
- 4. You will see an access code and directions.
- 5. Enter access code into the lockbox and push the "ENT" button on the lockbox.
- 6. Key door will open

How to access your SentriKey ID # for Event Check-Ins



iPhone and Android

- 1. Open the SentriKey App
- 2. Press the " \triangle " icon, located on the botton right (iPhone) or top right (Android) of the screen
- 3. Scan barcode (example on left) for check-in