



Want to Make an Online Payment?

Visit www.hicentral.com/register and enter your login credentials.

If you don't have an account, click the **"Forgot/Change Password"** link and follow the instructions in **Step 1** below.

Step 1: Reset or Create Your Password

1. Visit www.hicentral.com/register
 2. Click **"Forgot/Change Password."**
 3. Enter your **User Name** (usually your first and last name).
 4. Check the **"I'm not a robot"** box and complete the reCAPTCHA.
 5. Check your **email inbox** for a password reset link. Be sure to check your **Spam or Junk** folder if you don't see it.
 6. Click the link in the email and **create a new password.**
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Step 2: Make Your Payment

1. Log in to your member account using your new password.
 2. Click the **"Pay Now"** button to make your online payment.
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Opt-In for Text Notifications

Stay up to date by receiving text messages from HiCentral.

1. After logging in, click the **"Edit"** button on the left side of the screen.
2. Scroll down to **Contact Information.**
3. Enter your **cell phone number.**
4. Set **Accept Texts** to **Y (Yes).**
5. Under **Communication Preferences**, select **Both Text and Email.**
6. Click **Update** to save your changes.